

RHYS J. BEYNON

PROFILE

Dynamic professional with over five years of experience. Versatile skill set with underwriting, financial, management and customer service. Proven track record of consistent achievement and professional growth throughout career. Strong project management skills with the ability to communicate effectively and provide excellent customer service.

EXPERIENCE

WELLS FARGO HOME MORTGAGE – CONSUMER LOAN UNDERWRITER I - OCT. 2011 – PRESENT

- Review and analyze conventional mortgage applications, primarily within the guidelines of the Home Affordable Refinance Program
- Demonstrate excellent follow-through with borrowers, loan processors, loan originators and management throughout all phases of the underwriting process
- Ensure that documents are consistent and uphold to company and industry guidelines
- Assist with re-negotiation of loans based on government lending guidelines
- Contact customers and partners to gather information to make appropriate decisions and explain rationale behind credit decisions

WELLS FARGO FINANCIAL - OFFICE OF THE COMPTROLLER OF THE CURRENCY - REPRESENTATIVE - AUG. 2011 – OCT. 2011

- Researched and analyzed homeowners prior loan modification reviews in accordance with government guidelines
- Assisted Wells Fargo Home Mortgage and Wells Fargo Financial Executive Servicing Department in compliance and auditing
- Organized detailed reports showing the homeowners history during prior loan modification reviews

WELLS FARGO HOME MORTGAGE - CUSTOMER SERVICE REP I - OCT. 2010 – APR. 2011

WELLS FARGO HOME MORTGAGE – CUSTOMER SERVICE REP II - APR. 2011 – AUG. 2011

- Assisted mortgage borrowers with any issues/inquiries regarding their loans while increasing the customer experience by providing information in an efficient and timely manner
- Researched, reviewed and assisted customers with any credit disputes or inquiries
- Provided support for Home Mortgage employees with mortgage related inquiries
- Achieved monthly goals set in place by management
- Motivated team members by helping to establish monthly sales activities to increase team sales
- Researched and resolved tax and insurance issues in a timely manner

PIZZA EXPRESS - MANAGER, (SWANSEA, WALES, UNITED KINGDOM) - JAN. 2009 - APR. 2010

- Supervised a team of 20-25 employees and managed payroll
- Evaluated, monitored and drove health and safety standards
- Maximized profitability through sales, marketing and promotional activities
- Optimized contribution through controlling all costs, labor and food
- Motivated team effectively to meet company standards and deliver financial targets

SATURN - SALES, (SWANSEA, WALES, UNITED KINGDOM) - AUG. 2007 - DEC. 2008

- Promoted and sold products and services of Npower, a leading name in utility supplies within the United Kingdom
- Led my own sales team, driving them forward to meet required goals
- Trained and developed my sales team as skilled presenters and communicators
- Directed weekly meetings regarding marketing, strategic planning and client relationship management

EDUCATION

Trinity University, Swansea, Wales, United Kingdom - Bachelor of Arts Degree - May 2008

Major: Management and Tourism, Emphasis in Management

TECHNICAL SKILLS

Macintosh | PC | Word | Excel | Powerpoint | iMovie | Pages | Numbers